Neighborly Software

Statement of Support for Internet Explorer

Currently Not Supported
Administrator Portal
Contractor Portal
Reviewer Portal
Property Manager Portal

Supported until 8/17/2021
Participant Portal

Internet Explorer 11 was released in 2013 when web sites were much less sophisticated than they are today. It is considered a "legacy" browser that does not support modern web standards. Newer web browsers like Chrome, Edge, Safari and Firefox are considered "modern" web browsers that auto-update to always support current and new standards that enable faster development of more robust features and functionality.

All web-based software companies, including Neighborly Software, have the same design decision to make – maintain backwards compatibility with Internet Explorer, thereby increasing development costs and limiting feature development, or invest those resources in developing new, more robust and secure functionality for their clients.

Microsoft itself has announced discontinued support for Internet Explorer for many of their online web apps as of November 30, 2020 and remaining web apps and services as of August 17, 2021. More information about their announcement can be found here: https://techcommunity.microsoft.com/t5/microsoft-365-blog/microsoft-365-apps-say-farewell-to-internet-explorer-11-and/ba-p/1591666

Similar to Microsoft and most other web-based software companies, Neighborly Software has made the strategic decision to focus new development initiatives on modern web standards. This will enable us to offer the most robust functionality available to our clients with the highest level of security. For this reason, Internet Explorer will NOT be supported for clients and third parties accessing Neighborly Software via the Administrator, Contractor, Reviewer or Property Manager Portals.

The reality is that the vast and overwhelming majority of web sites and applications have already adopted modern standards, which means that nearly all organizations and individuals have access to and already use modern web browsers. We understand, however, than some of our clients have applicants to their programs who may not have consistent, reliable access to modern web browsers. For this reason, Neighborly Software will continue to maintain backward compatibility with Internet Explorer 11 through August 17, 2021 - consistent with the same decision from Microsoft.

We thank you for your support and partnership as we continue to innovate to deliver the most intuitive, secure and feature rich software available to the housing, economic and community development industry.