Neighborly Software
Helping Communities Help People

Non-US IP Blocking Policy

Due to the heightened risk of cyber security incidents originating from abroad, Neighborly Software has elected to block all HTTP requests originating outside of the US. This security feature is intended to protect data collected for all applicants across all programs hosted by Neighborly Software. As with all security procedures, often there are trade-offs with implications to usability. We understand there may be legitimate requests originating from outside the US, and regret any inconvenience caused by this security feature, but for the safety and protection of all applicant data we are enforcing this requirement for all Neighborly Software clients.

Additionally, recent Federal economic recovery initiatives such as the Emergency Rental Assistance Program and Homeowner Assistance Fund have elicited international attention due to the large associated funding amounts. This threat analysis, along with desired congruence with general best practices associated with industry standard security controls, heavily contributed to the consideration for eliminating access for all foreign based IP addresses.